



Flavour Sensations™ Privacy Policy & Website Disclaimer

1. General

Flavour Sensations™ (and any entity associated or owned directly or indirectly by Flavour Sensations) takes cognisance of the importance of protecting your personal information and as such subscribes to the principles, outlined in Section 51 of the Electronic Communications and Transactions Act 2002 that governs your right to having your personal information kept private. This Privacy Policy relates to the collection and use of personal information you may supply to us through your use of any of our service channels and such policy therefore governs the manner in which your Personal Information will be dealt with.

2. Personal Information

Flavour Sensations defines Personal Information as all information specific to yourself that is provided to us via our website or any other channel. This includes, but is not limited to, personal information that is provided to us in the course of our business, while obtaining an online quotation, asking questions via email or during requests to amend or view your personal facility data.

This includes but is not limited to the following personal information that you may provide to us when using the website:

- Your name and surname;
- RSA identity number or date of birth;
- Contact details;
- Delivery address;
- Email address.

Flavour Sensations has the highest regard for the privacy of its customers and will use personal information only to the extent required in the normal course of business and to provide the products and services you have requested. Flavour Sensations will also use this information to positively identify you when you contact us.

3. Protection of Information

We value the information that you choose to provide us and will therefore take reasonable steps to protect your Personal Information from loss, misuse or unauthorised alteration. The information we maintain concerning our customers is stored in databases that have safeguards to ensure the privacy and confidentiality of that information.

Flavour Sensations uses modern technology and encryption to prevent any unauthorised access to your Personal Information. We keep apprised with the latest developments in security technology to ensure that your transactions with us are adequately secured and protected at all times.

You must always keep your personal information and any account numbers or details secret and ensure that you do not disclose it to anyone.

Should you at any time feel that you no longer wish to be contacted by us, you should advise us to that effect in writing via email to email address info@flavoursensations.co.za. We retain all data that is required for us to discharge our business activities for an indefinite period for historical, statistical and research purposes. We have established appropriate safeguards against the records being used for any other purposes.

4. Sharing of Information

Flavour Sensations does not and will not sell or provide personal information to third parties for independent use. We may, however, share personal information with our business partners if that information is required to provide the product or service you have requested. However, our business partners will adhere to using your information only as directed by Flavour Sensations. The following list includes but is not limited to some of the instances when we disclose the personal information obtained from you:

- When any regulatory authority requests same;
- To comply with any regulation passed under relevant legislation, or any legal process;
- To enforce and protect our rights and property (including intellectual property) and/or where we have a legitimate interest to do so;
- When you have expressly authorised us to do so; or if we undergo a change in ownership.

5. Contact us

Please ensure that you have read and understood the terms and conditions of this Privacy Policy before you provide us with your personal information.

We reserve the right in our sole discretion to amend this Privacy Policy from time to time. Save as expressly provided to the contrary in this Privacy Policy, the amended version of the Privacy Policy shall supersede and replace all previous versions thereof.

6. Use of the Website and Disclaimer

By using this Website, you acknowledge and agree to this Disclaimer.

Use of this Website and the related products and/or services shall be governed by, and construed in all respects in accordance with the laws of South Africa, and subject to the exclusive jurisdiction of the South African courts.

Use of this website or the information, products and services available on this website is at the user's own risk. Notwithstanding the provisions of sections 43(5) and 43(6) of the Electronic Communications and Transactions Act, Flavour Sensations or any of its subsidiaries accepts no liability whatsoever relating to any loss, expense, claim or damage, whether direct, indirect or consequential, arising from the information on this website, your use of this website or any actions or transactions resulting there from, even if Flavour Sensations has been advised of the possibility of such loss, expense, claim and/or damages.

Flavour Sensations makes no representation or warranty, whether express or implied, as to the operation, integrity, availability or functionality of this website or as to the accuracy, completeness or reliability of any information obtained from this Website.

Flavour Sensations also makes no warranty or representation, whether express or implied, that the products, information or files available on this Website are free of viruses, destructive materials or any other data or code which is able to corrupt, compromise or jeopardise the operation or content of a computer system, computer network or your hardware or software. You accept all risk associated with the existence of such viruses, destructive materials or any other data or code which is able to corrupt, compromise or jeopardise the operation or content of a computer system, computer network or your hardware or software.

Flavour Sensations accepts no responsibility for any errors or omissions on this Website. Flavour Sensations may, in its sole discretion, at any time, suspend or terminate the operation of this Website or any of the products or services provided in terms of this Website, without prior notice.

Notwithstanding the fact that this Website may refer to and/or provide links to other websites, your use of such other websites is entirely at your own risk and Flavour Sensations is not responsible for any loss, expense, claim or damage, whether direct, indirect or consequential, arising from your use of such other websites. Flavour Sensations also does not endorse, warrant or make any representations about the content, products, services, security or reliability of such other websites.
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